**Enable Acdc-Callcenter App:**

Packages to be installed from

https://packages.2600hz.com/centos/7/stable/kazoo-application-acdc/4.1/

Enable Acdc-Callcenter App:

1. Add package:

yum -y install kazoo-application-acdc.x86\_64

2. Migrate the database:

sup acdc\_maintenance migrate\_to\_acdc\_db

3. Run command

sup kapps\_controller start\_app acdc

4. Run command

sup crossbar\_maintenance start\_module cb\_queues

5. Run command

sup crossbar\_maintenance start\_module cb\_agents

6. Run command

sup kapps\_maintenance refresh

7. Initialise an app:

sup crossbar\_maintenance init\_app /var/www/html/monster-ui/apps/callcenter

<https://bsnlpbx.com:8443/v2/>

8. Added callflows.eavesdrop feature in system\_schemas(couch db)

9. Initialise an app:

sup crossbar\_maintenance init\_app /var/www/html/monster-ui/apps/callcenter https://bsnlpbx.com:8443/v2/

**Enabling the storage endpoint-Storage Engine Management**

Crossbar must have the storage endpoint enabled first:

sup crossbar\_maintenance start\_module cb\_storage